



PNP CRIME LABORATORY

Quality Management System



QUALITY POLICY

Guided by its Mission and Vision, PNP Crime Laboratory is committed to provide quality services to the public and the criminal justice system embracing the culture of Discipline, Excellence and Integrity through a robust and certified ISO 9001:2015 Quality Management System.

To ensure customer satisfaction, PNP-CL commits to:

- Provide quality scientific investigation and forensic services;
- Utilize standard-based laboratory examination procedures;
- Maintain the integrity of examination, timeliness of examinations results and the documentation to support analytical data; and
- Focus on continual improvement of its processes and capabilities to ensure continuing accuracy and precision of examinations for reliable and interpretable results.

STEVE B LUDAN
Police Brigadier General
Director, Crime Laboratory

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